

MEDICAL INFORMATION REQUEST PRIVACY POLICY

The protection of your personal data is important to us. AOP Health ("AOP", "we" or "us") provides this Privacy Policy to inform you about the data we process when you, as a healthcare professional, submit a medical information request (MIR) relating to our products. Accordingly, this Privacy Policy applies to personal information contained in submissions of requests for medical information. **If you are a patient, this Privacy Policy does not apply to you, and you should not use this form to request information – instead please contact your health care provider directly.**

A Medical Information Request or MIR should not be a request on specific treatment options as it relates to a specific treatment plan for a specific patient. The information we will provide in response to a MIR will be about our product or relevant disease state. Any information provided by AOP is not intended to replace a physician's independent clinical decisions regarding treatment of a specific patient.

Please do not provide any confidential information such as patient records, patient test results, or any other identifiable Personal Health Information (PHI). AOP is not permitted to receive, review, or store any patient information or provide opinions on the treatment of patients.

This policy may be updated from time to time without notice at the sole discretion of AOP Health.

1. PERSONAL DATA WE COLLECT

When you submit a medical information request to us, whether via e-mail, telephone, or a filled-in form (e.g., provided at a conference or online), we will process the personal data you provide and, in some cases, additional data needed to address your request, which may include: name, contact details, occupation, and firm (if applicable) of the person making the request, and the information contained in request itself. California residents, please note that this personal data may constitute the following under California law: (a) identifiers and other personal information listed in the California Consumer Records Statute; (b) commercial information; (c) professional information; and (d) internet and electronic network activity information (if you fill out a form online).

2. DATA RETENTION

We process your data if it is necessary for the fulfilment of the purposes for which it is collected. We retain data in connection with your enquiries for the period that is required to be able to respond to the request and any follow-up questions, and as otherwise required or permitted by law.

3. DATA SHARING

We may share your personal data with our affiliates, and to third-party data processors or service providers that provide services to us such as IT services, cloud services, data hosting

and processing or similar services. They process the data on our behalf and, if applicable, based on our instructions. We will not in any case sell your data or provide to any third-party which is not directly contracted with AOP Health or its affiliates. AOP will not market or promote our product(s) based on information provided during the Medical Information Request process. California residents, please note that we disclose all categories of personal data described in this Privacy Policy to service providers for our business purposes.

In addition, we may transmit your personal data to the following recipients:

- external third parties who advise and support us to the extent necessary based on our legitimate interests (e.g., legal representatives and insurance companies, auditors and consultants, etc.); and
- courts, authorities and other governmental authorities or public bodies to the extent required by law, legal process, or government request, or on a case-by-case basis (e.g., local drug and health authorities, tax authorities, data protection authorities, civil courts, etc.).

4. DATA SUBJECT RIGHTS

If you reside in California, you may have a right to request access to that personal data. Furthermore, you may have the right to request correction or deletion of personal data.

If you want to exercise your data protection rights or have any other questions about data protection, please **contact us directly** using the contact details listed below. We will do our reasonable best to provide that information to you in a timely manner.

California residents, please note that AOP does not "sell" or "share" personal data. AOP will not unlawfully discriminate against California residents for submitting requests to exercise privacy rights available under law.

To submit requests to exercise any of the above rights, contact us using the contact details below. You will be asked to provide certain personal data so that AOP may verify your identity as required by law before proceeding with your request.

Contact Us

To contact AOP, you may email us at data-protection@aoporphan.com. You may also write to us at:

AOP Health US, LLC
251 Little Falls Drive
Wilmington, DE 19808
Email: office.us@aop-health.com